

QUALITY & SAFETY / SURGICAL DIRECTORS

Co-Conveners: Catherine Ferguson and Simon Bann

Professor Gerald Hickson

Nashville, USA

Gerald B. Hickson is the Senior Vice President of Quality, Safety and Risk Prevention and Joseph C. Ross Chair of Medical Education and Administration at Vanderbilt University School of Medicine. Dr Hickson joined the Department of Pediatrics in 1982 and served six years as Vice Chairman and Chief of Pediatric Outpatient Services for the Vanderbilt Clinic. In 2003, Dr Hickson was appointed Associate Dean for Clinical Affairs and Director of the Center for Patient and Professional Advocacy. In 2005, he was named Director of Clinical Risk and Loss Prevention and Chairman of the Self-Insurance Trust Committee. Since 1990, Dr Hickson's research focused on why families choose to file suit, why certain physicians attract a disproportionate share of claims and how to identify and intervene with high-risk physicians. His work has resulted in over 150 peer review articles and chapters; educational initiatives to promote disclosure of medical errors and address behaviors that undermine a culture of safety; and the development of PARSR (Patient Advocacy Reporting System), a program that uses unsolicited patient complaint data as the basis for tiered interventions on high-risk peer colleagues; it has been implemented in more than 70 hospitals and health systems nationwide. In 2013, Dr Hickson was appointed Senior Vice President of Quality, Safety, and Risk Prevention for Vanderbilt Health Systems to further support VUMC's pursuit of high reliability and accountability. Through his expertise in identifying and addressing unreasonable variation in human performance, promoting human accountability, and advancing major organization-wide improvement, Dr Hickson continues to provide leadership in the conceptualization, development, implementation, and measurement of the Medical Center's approach to quality, patient safety, and adverse event reduction. Dr Hickson serves as Immediate Past Chair of the Board of Directors of the National Patient Safety Foundation (NPSF) and as Chair of the Board of Professionals in Patient Safety (CBPPS). He served as chair of the Quality Care Committee for the National Association of Children's Hospitals and Related Institutions (NACHRI) and was a member of the American Academy of Pediatrics' Committee on Quality Improvement. Dr Hickson has been recognized by the Excellence in Research and Teaching award from the Ambulatory Pediatric Association, the National Healthcare Patient Advocacy award from the Society for Healthcare Consumer Advocacy and the Vanguard Award for the Advancement of Patient Safety from the Doctor's Company Foundation. Dr Hickson received a BS from the University of Georgia and MD from Tulane University School of Medicine and completed his pediatric residency and a fellowship in General Academic Pediatrics at Vanderbilt Children's Hospital.

Professor Charles Vincent

Oxford, UK

Charles Vincent trained as a Clinical Psychologist and worked in the British NHS for several years. Since 1985 he has carried out research on the causes of harm to patients, the consequences for patients and staff and methods of improving the safety of healthcare. He established the Clinical Risk Unit at University College in 1995 where he was Professor of Psychology before moving to the Department of Surgery and Cancer at Imperial College in 2002. He is the editor of Clinical Risk Management (BMJ Publications, 2nd edition, 2001), author of Patient Safety (2nd edition 2010) and author of many papers on medical error, risk and patient safety. From 1999 to 2003 he was a Commissioner on the UK Commission for Health Improvement and has advised on patient safety in many inquiries and committees including the recent Berwick Review. In 2007 he was appointed Director of the National Institute of Health Research Centre for Patient Safety & Service Quality at Imperial College Healthcare Trust. He is a Fellow of the Academy of Social Sciences and was recently reappointed as a National Institute of Health Research Senior Investigator. In 2014 he took up a new post as Health Foundation professorial fellow in the Department of Psychology, University of Oxford where he continues his work on safety in healthcare and led the Oxford Region NHS Patient Safety Collaborative. With Rene Amalberti he has recently published 'Safer healthcare: strategies for the real world' Springer, Open Access (2016). He has recently been appointed Director of Oxford Healthcare Improvement a centre based in Oxford Health NHS Foundation Trust.

Dr Karl Bilimoria

Chicago, USA

Dr Bilimoria is a surgical oncologist and a health services, quality improvement, and health policy researcher at Northwestern University's Feinberg School of Medicine. He is the Vice President for Quality for the Northwestern Medicine system. He is also the Vice Chair for Quality in the Department of Surgery and the John B. Murphy Professor of Surgery. His clinical practice is focused on melanoma and sarcoma. Dr Bilimoria is the Director of the Surgical Outcomes and Quality Improvement Center of Northwestern University (SOQIC), a center of 35 faculty and staff focused on national, regional, and local quality improvement research and practical initiatives. He is the Director of the 56-hospital Illinois Surgical Quality Improvement Collaborative (ISQIC) and Principal Investigator of the 151-hospital FIRST Trial. He is a Faculty Scholar at the American College of Surgeons. He has published more than 300 scientific articles, including numerous publications in JAMA and the New England Journal of Medicine. Dr Bilimoria's research is funded by the National Institutes of Health, the Agency

for Healthcare Research and Quality, Health Care Services Corporation, and numerous others, totaling over \$25,000,000. He was recently listed by Becker's as one of the "Top 50 Experts Leading the Field of Patient Safety" in the U.S. (In association with the Section of Academic Surgery).

MONDAY 6 MAY

5:00pm - 6:30pm **CONVOCATION CEREMONY AND SYME ORATION (TICKETED EVENT)**
World Ballroom A/B/C

6:30pm - 7:30pm **WELCOME RECEPTION (TICKETED EVENT)**
Pre-function Area (L22)

TUESDAY 7 MAY

8:30am - 10:00am **OPENING PLENARY SESSION
GENERALISM**
World Ballroom A/B/C

10:00am - 10:30am **MORNING TEA - TUESDAY**
Bangkok Convention Centre A2

10:30am - 12noon **WHY SURGEONS ARE DYING... TO BE INVOLVED IN CHANGE?**
Lotus Suite 14

Panel Discussion

Rory Matthews (Wellington) and Martin Freeman (Sydney)

12noon - 12:30pm **KEYNOTE LECTURE**
Lotus Suite 14
Chair: **Brian Kirkby (Caboolture)**

How we learned to wash our hands: It's all about being professional
Professor Gerald Hickson (Nashville, USA)

12:30pm - 1:30pm **LUNCH - TUESDAY**
Bangkok Convention Centre A2

1:30pm - 2:00pm **KEYNOTE LECTURE**
Lotus Suite 14
Chair: **David Fletcher (Perth)**

Addressing behaviours that undermine a culture of safety, reliability and accountability
Professor Gerald Hickson (Nashville, USA)

2:00pm - 3:30pm **PUBLIC REPORTING OF SURGICAL OUTCOMES**

(Combined with: Younger Fellows)
Lotus Suite 14
Chairs: **Pecky De Silva (Sydney) and Charles Pilgrim (Melbourne)**

- 2:00pm Managing complications
Tyler Hughes (McPherson, USA)
- 2:15pm Peri-operative mortality
Catherine Ferguson (Wellington)
- 2:30pm Medico-legal aspects
Andrew Connolly (Auckland)
- 2:45pm Publicly available outcome data
Amir Ghaferi (Ann Arbor, USA)
- 3:00pm Patient complaints & advocacy: an American perspective
Gerald Hickson (Nashville, USA)
- 3:15pm Discussion

3:30pm - 4:00pm AFTERNOON TEA - TUESDAY
Bangkok Convention Centre A2

4:00pm - 5:30pm TRAINING IN CULTURAL COMPETENCE
(Combined with: Surgical Education, Global Health Program, Indigenous Health, Rural Surgery)
Lotus Suite 7
Chair: **Rachelle Love (Christchurch)**

A discussion on cultural intelligence training for trainees and fellows. There will be a focus on the fellowship improving cultural literacy in Aboriginal / Torres Strait Island and Maori cultural issues.

- 4:00pm Practical cultural competence
Richard Murray (Townsville)
- 4:20pm Undergraduate cultural competence program
Papaarangi Reid (Auckland)
- 4:40pm Post-graduate cultural competence and surgery
Rebecca Garland (Wellington)
- 5:00pm Discussion

7:00pm - 10:30pm SECTION DINNER (TICKETED EVENT)
(Combined with: Surgical Education, Otolaryngology Head & Neck Surgery)

WEDNESDAY 8 MAY

8:30am - 10:00am LEADING A HEALTHY DEPARTMENT
(Combined with: Surgical Education, Younger Fellows)
Lotus Suite 13
Chairs: **Ruth Bollard (Ballarat) and Brian Kirkby (Caboolture)**

- 8:30am Good Days and Bad days: Identifying and Supporting the Aging Clinician
Gerald Hickson (Nashville, USA)

- 8:50am How Much Coffee is Enough?
Gerald Hickson (Nashville, USA)
- 9:10am Building a Patient Safe System
Amir Ghaferi (Ann Arbor, USA)
- 9:30am How healthy is your team?
Michael Rodgers (Auckland)
- 9:50am Discussion
- 10:00am - 10:30am MORNING TEA - WEDNESDAY**
Bangkok Convention Centre A2
- 10:30am - 12noon PLENARY SESSION**
GLOBAL HEALTH
World Ballroom B
- 12noon - 12:30pm KEYNOTE LECTURE**
(Combined with: Younger Fellows)
Lotus Suite 13
Chair: **Catherine Ferguson (Wellington)**
- Reflection on 25 years of patient safety
Professor Charles Vincent (Oxford, UK)
- 12:30pm - 1:30pm LUNCH - WEDNESDAY**
Bangkok Convention Centre A2
- 1:30pm - 2:00pm KEYNOTE LECTURE**
(Combined with: Surgical Education)
Lotus Suite 7
Chair: **Rebecca Garland (Wellington)**
- Resilience is essential in surgery - but when is it not enough? When do we look to the wider problems not "toughen the people"? How does facilitating change interface with resilience?*
- 1:30pm Resilience- is it a dirty word?
SE049 **Professor Richard Turner (Hobart)**
- 1:50pm Discussion
- 2:00pm - 3:30pm PATIENT INVOLVEMENT IN IMPROVING CARE**
(Combined with: Indigenous Health, Younger Fellows)
Lotus Suite 13
Chairs: **David Fletcher (Perth) and Wanda Stelmach (Melbourne)**
- 2:00pm Patient Involvement in Patient Safety
Charles Vincent (Oxford, UK)
- 2:25pm Involving patients in selecting their care
QA001 **Karl Bilimoria (Chicago, USA)**
- 2:50pm Preoperative discussion - What's in the words: Informed consent to ACP
Fabian Johnston (Baltimore, USA)

3:15pm Discussion

3:30pm - 4:00pm AFTERNOON TEA - WEDNESDAY
Bangkok Convention Centre A2

4:00pm - 5:30pm ENGAGING JUNIOR DOCTORS AND EMERGING LEADERS
(Combined with: Younger Fellows)
Lotus Suite 13
Chairs: **Kerin Fielding (Wagga Wagga) and Sarah Usmar (Wellington)**

4:00pm In healthcare improvement
Karl Bilimoria (Chicago, USA)

4:20pm **QA002** Engaging junior doctors and emerging leaders in Leadership
Spencer Beasley (Christchurch)

4:40pm In Education
Julian Archer (Melbourne)

5:00pm In Management
Adrian Nowitzke (Brisbane)

5:20pm Discussion

4:00pm - 5:30pm THE SCOPE OF SUBSPECIALTY PRACTICE IN PROVINCIAL AND RURAL CENTRES
(Combined with: Rural Surgery, Global Health Program, Surgical Education)
Lotus Suite 12
Chair: **John Lengyel (Whangarei)**

4:00pm **RS024** How to maintain competence in rural practice
J. Patrick Walker (Crockett, USA)

4:20pm The assurance of competence in rural practice
Brian Kirkby (Caboolture)

4:40pm The demand for specialists in a global setting
Eddie McCaig (Suva, Fiji)

5:00pm Quality in rural practice
Shehnarz Salindera (Woolgoolga)

5:20pm Discussion

5:30pm - 6:30pm SURGICAL DIRECTORS SECTION ANNUAL BUSINESS MEETING
Lotus Suite 13

THURSDAY 9 MAY

8:30am - 10:00am SOCIAL MEDIA
(Combined with: Women in Surgery, Colorectal Surgery, Rural Surgery, Surgical Education, Trainees Association, Younger Fellows)
World Ballroom A
Chairs: **Nazanin Ahmadi (Sydney) and Alex Popadich (Wellington)**

- 8:30am Strategic use of social media
Heather Logghe (Reno, USA)
- 8:50am Use of Twitter in Surgery
David Grayson (Auckland)
- 9:10am The art of blogging
Nicole Stamp (Murdoch)
- 9:30am Facebook - social networking for family, friends, physicians (and surgeons!)
WS006
Christine Lai (Adelaide)
- 9:45am Discussion
- 10:00am - 10:30am MORNING TEA - THURSDAY**
Bangkok Convention Centre A2
- 10:30am - 12noon PLENARY SESSION**
DIVERSITY
World Ballroom B
- 12noon - 12:30pm THE PRESIDENT'S LECTURE**
World Ballroom B
- 12:30pm - 1:30pm LUNCH - THURSDAY**
Bangkok Convention Centre A2
- 2:00pm - 3:30pm SUPER THURSDAY - FACING CHALLENGES**
(Combined with: Women in Surgery, Indigenous Health, Medico-legal Program, Rural Surgery, Surgical Education, Trainees Association)
World Ballroom A
Chairs: **Jennifer Chambers (Port Macquarie) and Bruce Waxman (Melbourne)**
- 2:00pm Women in surgery in Malaysia
April Roslani
- 2:20pm Medico-legal issues in 2019
Paisit Siriwittayakorn (Chiangmai, Thailand)
- 2:40pm Rural surgery in 2019
Sally Butchers (Lismore)
- 3:00pm Business challenges for females in private practice - Private practices of the future
Rebecca Grover (Melbourne)
- 3:20pm Discussion
- 3:30pm - 4:00pm AFTERNOON TEA - THURSDAY**
Bangkok Convention Centre A2

4:00pm - 5:30pm **SUPER THURSDAY - UNCONSCIOUS BIAS**
(Combined with: Women in Surgery, Indigenous Health, Surgical Education, Rural Surgery, Trainees Association, Younger Fellows)
World Ballroom A
Chairs: **Ruth Bollard (Ballarat) and Annette Holian (Melbourne)**

4:00pm What is unconscious bias?
Suzi McAlpine (Nelson)

4:20pm How unconscious bias affects indigenous trainees and surgeons
Papaarangi Reid (Auckland)

4:40pm Disrespect on basis of gender
Gerald Hickson (Nashville, USA)

5:00pm Microaggression: How to prevent, avoid and respond to the little things that add up
Heather Logghe (Reno, USA)

5:20pm Discussion

5:30pm - 6:30pm **RACS ANNUAL GENERAL MEETING**
World Ballroom C

7:00pm - 11:30pm **CONGRESS DINNER (TICKETED EVENT)**
Bangkok Convention Centre B2

FRIDAY 10 MAY

8:30am - 10:00am **REGISTRIES ROUND TABLE**
(Combined with: Bariatric Surgery, Breast Surgery, Cardiothoracic Surgery, Endocrine Surgery, HPB Surgery, Orthopaedic Surgery)
Lotus Suite 11
Chairs: **James Aitken (Nedlands) and Sally Langley (Christchurch)**

8:30am Designing the Perfect Registry
Amir Ghaferi (Ann Arbor, USA)

8:50am The role of Registries in quality improvement
Hamilton Hall (Toronto, Canada)

9:10am Australasian Breast Device Registry
Elisabeth Elder (Sydney)

9:20am Results from the First Year of the Australian and New Zealand Thyroid Cancer Clinical Quality Registry
QA003 **Jonathan Serpell (Melbourne)**

9:30am The UGI view: ANZGOSA and the Cancer Registry
Andrew MacCormick (Auckland)

9:40am Discussion

10:00am - 10:30am **MORNING TEA - FRIDAY**
Bangkok Convention Centre A2

10:30am - 12noon **PLENARY SESSION
FUTURE HORIZON**
World Ballroom B

12noon - 12:30pm **THE PRESIDENT'S TOWN HALL**
World Ballroom B

12:30pm - 1:30pm **LUNCH - FRIDAY**
Bangkok Convention Centre A2

POSTER ABSTRACTS

These posters may be viewed on the screens in the Exhibition area. The posters will also be available on the Virtual Congress

- QA005P** A Ward Round Safety Checklist
Isaac Tranter-Entwistle (Christchurch)
- QA012P** Inaccuracy of Australian health service death data: implications for the audits of surgical mortality
Philip McCahy (Melbourne)
- QA011P** Improving patient outcomes, trainee supervision and resource allocation with acute operating lists
Ajanthan Loganathan (Cairns)
- Factors affecting length of stay after an emergency laparotomy - patient care versus cost efficiency.
Jason Kim (Gold Coast)
- QA009P** Impact of implementation of the World Health Organisation extended timeout checklist on operating theatre efficiency
Sarah Seidl (Gosford)
- QA013P** Patient engagement in surgery: what do we know and a pilot study
Chao Cheng (Melbourne)
- QA010P** Impact of serious mental illness on surgical patient outcomes
Kate McBride (Sydney)
- QA014P** Patients requiring an acute operation: where are the delays in the process?
Brendan Desmond (Dunedin)
- QA008P** Great day for a Crate Day?
Samuel Hale (Hamilton)
- QA006P** Current attitudes, enablers and barriers to obtaining a surgical informed consent (SIC) for doctors-in-training (DiT)
Munyaradzi Nyandoro (Perth)
- QA007P** Facilitated doctor-led improvement in prescribing practice: a 2019 audit within a single tertiary hospital
Young Lee (Hamilton)
- QA004P** A Structured Approach to Collecting Morbidity Data
Emily Farrow (Bristol, UK)
- QA015P** Patterns of adverse outcomes for patients undergoing surgery in the setting of advanced intra-abdominal malignancy - an ANZASM data analysis
Nagendra Dudi-Venkata (Adelaide)